

Connect America Phase II Challenge Process Form

OMB Control Number 3060-1188

FCC Form 505

Filing Entity: Ultra Communications Group LLC d/b/a NewWave Communications

FRN (if applicable): 22850358

Name of Person Filling Out Form: Mark Bookout

Mailing Address of Person Filling Out Form: 505 N Mechanic St, P.O. Box 1269

Email Address of Person Filling Out Form: mbookoutnw@newwavecom.com

Phone Number of Person Filling Out Form: 202-857-4547

Name of Person Certifying Data within Form: Mark Bookout

Mailing Address of Person Certifying Data within Form: 505 N Mechanic St, P.O. Box 1269

Email Address of Person Certifying Data within Form: mbookoutnw@newwavecom.com

Phone Number of Person Certifying Data within Form: 202-857-4547

Response to Challenge

Census Block 15 Digit FIPS Code	State	Name of Entity Making Initial Challenge	FRN of Entity Making Initial Challenge (if provided)	Speed Criteria is at Issue	Usage Allowance	Latency Criteria is at	Price Criteria is at Issue	Voice Criteria is at Issue	Type of Supporting Evidence	Additional Comments	Control Number 3060-1188
480396628003000 TX		Windstream	14400220 X	X	X	X	X	X	Exhibit 1: Bookout Declaration; Exhibits 2-4: Customer Records; Exhibit 5: NewWave Website Products; Exhibit 6: West Columbia, TX Channel Guide; Exhibit 7: Houston, TX Pricing Example		
480396628003023 TX		Windstream	14400220 X	X	X	X	X	X	Exhibit 1: Bookout Declaration; Exhibits 2-4: Customer Records; Exhibit 5: NewWave Website Products; Exhibit 6: West Columbia, TX Channel Guide; Exhibit 7: Houston, TX Pricing Example		

Certifications and Additional Information

OMB Control Number 3060-1188

<u>All Filers Must Fill Out</u>	<u>Accuracy and Due Diligence Certification</u>
By initialing below, I certify that all statements contained in the attached form are true and accurate to the best of my knowledge, and that I have undertaken due diligence to obtain knowledge regarding these claims.	
Certifier's Initials: MB	
Date: 11/10/2014	

<u>Notice of Challenge Certification</u>
<i>(Served to Unserved and Unserved to Served Challengers Fill Out One of the Following Blocks - Respondents Do Not Fill Out)</i>
Service of Notice Successful
By initialing below, I certify that notice of this challenge has been served on all interested parties.
Certifier's Initials:
Date:
Service of Notice Unsuccessful
By initialing below I certify that, following a good faith effort, I was unable to serve notice of this challenge on all interested parties due to lack of information regarding the address of such parties.
Name of Party/Parties that Could Not Be Served:
Certifier's Initials:
Date:

The certifications on this page are subject to the penalties for false statements under 18 U.S.C. 1001.

Exhibit 1

DECLARATION OF MARK BOOKOUT

I, Mark Bookout, declare the following:

1. I am the General Manager for NewWave Communications and have been in the position for the last 12 years.
2. NewWave Communications is part of Rural Broadband Investments ("RBI"), an investment company that acquires and invests in rural-focused cable systems serving residential and commercial customers in small-to-middle sized markets and rural geographies.
3. In July of 2013, RBI acquired certain cable television assets of the McDonald Group. These former McDonald systems now operate as Ultra Communications Group, LLC d/b/a New Wave ("NewWave").
4. NewWave is a facilities based provider that does not receive high-cost support.
5. In Texas, NewWave offers residential fixed voice and broadband service to customers in census blocks 480396628003000 and 480396628003023 – two census blocks that were challenged by Windstream Corporation as being unserved.
6. Though we do not currently have any customers who utilize our voice services in the relevant census blocks, voice services are offered to those customers.
7. NewWave offers customers located in the census blocks broadband service at speeds above 4 Mbps downstream and 1 Mbps upstream, including a package offering broadband speeds of 50 Mbps downstream.
8. All packages include a minimum usage allowance of 250 GB/month at a price that is reasonably comparable to similar wireline services in urban areas.
9. NewWave's 10 Mbps service is offered at \$45.99, which is below the \$60 threshold established by the Commission as evidence that a rural broadband provider is charging an unreasonable amount in comparison to urban rates. Moreover, according to Comcast's website, broadband subscribers in the nearby urban area of Houston, TX are charged \$49.95 for only 6 Mbps of service.
10. All broadband packages provide a round trip network latency of 100 ms or less.

To the best of my knowledge, I state under penalty of perjury that the foregoing is true and correct.

November 10, 2014

Handwritten signature of Mark Bookout in black ink, with the date 11/10/14 written to the right.

Mark Bookout
General Manager
NewWave Communications

Exhibit 2



newwavecom.com/livechatactive.php



newwavecom.com



1-888-863-9928

Account Number **049311201**
 Payment Due By **11/21/2014**
 Amount Due **\$72.99**

John Lovett

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

Effective December 2014, your current high speed internet rate will increase \$1.00.

For a list of channels and any upcoming programming changes, please go to Terms & Conditions / Programming Notices at www.newwavecom.com.

Now You Can Pay Your Bill at Walmart! Pay your bill at your local Walmart for a fee as low as \$0.88! It's easy. Just take a copy of your statement to any Walmart MoneyCenter or Customer Service Desk.

FOR SERVICE AT:
 802 E ASHLEY WILSON RD
 SWEENEY, TX 77480-1404

Monthly Statement Summary

Service Period	11/01/14 - 11/30/14
Previous Balance	\$72.99
Payments and Adjustments	-\$72.99
Current Charges	\$72.99
Total Amount Due	\$72.99

Please allow 3-5 days for delivery and payment processing.
 If payment is processed after due date a late fee will be assessed.



SAVE TIME AND MONEY

visit newwavecom.com/easypay.html
 for free online payment service

Important billing detail on back

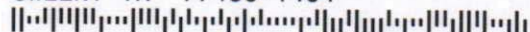
Please return this portion with your payment



1525 0130 NO RP 24 10000000000000000000
 31296 1 AV 0.378

JOHN LOVETT

802 E ASHLEY WILSON RD
 SWEENEY TX 77480-1404



Account Number **049311201**
 Payment Due By **11/21/2014**
 Amount Due **\$72.99**
 Amount Enclosed \$ _____

Make checks payable to:

NEWWAVE COMMUNICATIONS
 PO BOX 988
 SIKESTON MO 63801

049311201000072996



Account Number 049311201

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

Paying by check authorizes NewWave Communications to use the information from your check to make a one-time electronic fund transfer from your bank account. Funds may be drawn from your account as soon as the same day your payment is received. Your original check will be destroyed once processed. We appreciate all check and direct debit payments. In the event that either of these payment types is returned to us unpaid, we reserve the right to re-present the transaction for payment. Unpaid transactions are subject to return check service fees. If you want to save time and stamps, sign up for auto payment at www.newwavecom.com/easypay using your checking account or debit/credit card. It's easy, secure, and convenient!

CAREER OPPORTUNITIES are available at NewWave Communications. Please visit our website: www.newwavecom.com for details. NewWave Communications is an Equal Opportunity Employer.

This statement reflects payments received through 10/23/2014

09/24 Amount of Last Statement \$72.99

PAYMENTS AND ADJUSTMENTS

10/20 Payment Received - Thank You -\$72.99
Subtotal \$72.99

SERVICE CHARGES

11/01 - 11/30 Basic Service \$20.99
 11/01 - 11/30 Modem Rental \$2.99
 11/01 - 11/30 1 Broadcast Surcharge \$6.99
 11/01 - 11/30 Internet 3/512 \$37.00
Subtotal \$67.97

TAXES AND FEES

11/01 - 11/30 FCC Fee \$0.08
Subtotal \$0.08

TAXES AND FEES

Franchise Fee \$1.40
 State Sales Tax \$2.93
 City Sales Tax \$0.46
 County Sales Tax \$0.15
Subtotal \$4.94

TOTAL AMOUNT DUE NOW \$72.99



AUTOMATIC PAYMENT OPTIONS

☐ AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: _____



SAVE TIME AND MONEY

visit newwavecom.com/easypay for free online payment service

AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY



☐ AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

☐ ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____

Exhibit 3


newwavecom.com/livechatactive.php

newwavecom.com


1-888-863-9928

Account Number **071115201**
 Payment Due By **11/27/2014**
 Amount Due **\$105.60**

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

Effective December 2014, your current high speed internet rate will increase \$1.00.

For a list of channels and any upcoming programming changes, please go to Terms & Conditions / Programming Notices at www.newwavecom.com.

Now You Can Pay Your Bill at Walmart! Pay your bill at your local Walmart for a fee as low as \$0.88! It's easy. Just take a copy of your statement to any Walmart MoneyCenter or Customer Service Desk.

FOR SERVICE AT:
 208 N ELM ST
 SWEENEY, TX 77480

Monthly Statement Summary

Service Period	11/09/14 - 12/08/14
Previous Balance	\$105.60
Payments and Adjustments	-\$105.60
Current Charges	\$105.60
Total Amount Due	\$105.60

Please allow 3-5 days for delivery and payment processing.
 If payment is processed after due date a late fee will be assessed.

SAVE TIME AND MONEY



visit newwavecom.com/easypay.html
 for free online payment service

Important billing detail on back

Please return this portion with your payment



Account Number **071115201**
 Payment Due By **11/27/2014**
 Amount Due **\$105.60**
 Amount Enclosed \$ _____

KIM JUREK

208 N ELM ST
 SWEENEY TX 77480-3142



Make checks payable to:

NEWWAVE COMMUNICATIONS
 PO BOX 988
 SIKESTON MO 63801

071115201000105608



TV



INTERNET



PHONE



SECURITY

Account Number 071115201

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

Paying by check authorizes NewWave Communications to use the information from your check to make a one-time electronic fund transfer from your bank account. Funds may be drawn from your account as soon as the same day your payment is received. Your original check will be destroyed once processed. We appreciate all check and direct debit payments. In the event that either of these payment types is returned to us unpaid, we reserve the right to re-present the transaction for payment. Unpaid transactions are subject to return check service fees. If you want to save time and stamps, sign up for auto payment at www.newwavecom.com/easypay using your checking account or debit/credit card. It's easy, secure, and convenient!

CAREER OPPORTUNITIES are available at NewWave Communications. Please visit our website: www.newwavecom.com for details. NewWave Communications is an Equal Opportunity Employer.

This statement reflects payments received through 10/30/2014

09/30 Amount of Last Statement \$105.60

PAYMENTS AND ADJUSTMENTS10/08 Payment Received - Thank You -\$105.60
Subtotal -\$105.60**SERVICE CHARGES**11/09 - 12/08 WELL CONNECTED 15 \$89.99
11/09 - 12/08 1 Broadcast Surcharge \$6.99
Subtotal \$96.98**TAXES AND FEES**11/09 - 12/08 FCC Fee \$0.08
Subtotal \$0.08**TAXES AND FEES**Franchise Fee \$2.60
State Sales Tax \$4.90
City Sales Tax \$0.78
County Sales Tax \$0.26
Subtotal \$8.54**TOTAL AMOUNT DUE NOW \$105.60**

AUTOMATIC PAYMENT OPTIONS

☐ AUTOMATIC MONTHLY PAYMENT -
BANK ACCOUNT

Enclose a check for this month's payment.
Bank account information will be taken
from your enclosed check payment.

Signature: _____

SAVE TIME AND MONEY
visit newwavecom.com/easypay
for free online payment service

AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY
☐ AUTOMATIC MONTHLY PAYMENT -
CREDIT/DEBIT CARD

☐ ONE TIME PAYMENT -
CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____

Exhibit 4


newwavecom.com/livechatactive.php

newwavecom.com


1-888-863-9928

We find that your account has become past due. Please remit the total amount due immediately to avoid disconnection. If your payment was made after the statement date, please disregard this notice. Thank you.

Effective December 2014, your current high speed internet rate will increase \$1.00.

Now You Can Pay Your Bill at Walmart! Pay your bill at your local Walmart for a fee as low as \$0.88! It's easy. Just take a copy of your statement to any Walmart MoneyCenter or Customer Service Desk.

! Payment Options

- Online - newwavecom.com/easypay
- Automated Payment Service - 888-863-9928
Make payment over the phone without the need for an operator

Account Number
Payment Due By
Amount Due

049304201
On Receipt
\$109.72

FOR SERVICE AT:
207 AVENUE A
SWEENY, TX 77480-3509

Monthly Statement Summary

Service Period	11/01/14 - 11/30/14
Previous Balance	\$104.47
Payments and Adjustments	-\$41.22
Current Charges	\$46.47
Total Amount Due	\$109.72

Please allow 3-5 days for delivery and payment processing.
If payment is processed after due date a late fee will be assessed.



SAVE TIME AND MONEY

visit newwavecom.com/easypay.html
for free online payment service

Important billing detail on back

Please return this portion with your payment

NEWWAVE
COMMUNICATIONS
PO BOX 988
SIKESTON, MO 63801

7522 0100 N3 RP 24 10242014 YNNNNNN 0003452 31 1NO
31443 1 AV 0 378

RODGER/JEN LEE
207 AVENUE A
SWEENY TX 77480-3509



Account Number
Payment Due By
Amount Due
Amount Enclosed

049304201
On Receipt
\$109.72
\$ _____

Make checks payable to:

NEWWAVE COMMUNICATIONS
PO BOX 988
SIKESTON, MO 63801

049304201000109722



Account Number 049304201

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

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This statement reflects payments received through 10/23/2014

09/24 Amount of Last Statement \$104.47

PAYMENTS AND ADJUSTMENTS

10/22 Late Payment Fee \$8.39
10/16 Payment Received - Thank You -\$49.61
Subtotal -\$41.22

SERVICE CHARGES

10/15 Administrative Charge \$5.00
11/01 - 11/30 Modem Rental \$2.99
11/01 - 11/30 Internet 3/512 \$37.00
Subtotal \$44.99

TAXES AND FEES

Franchise Fee \$0.25
State Sales Tax \$1.18
City Sales Tax \$0.04
County Sales Tax \$0.01
Subtotal \$1.48

TOTAL AMOUNT DUE NOW \$109.72



AUTOMATIC PAYMENT OPTIONS

☐ AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: _____

SAVE TIME AND MONEY
visit newwavecom.com/easypay
for free online payment service

AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY



☐ AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

☐ ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____

Exhibit 5



- >1. Products
- [Home](#) Customer
- [Internet](#)
- >3. Schedule
- [TV](#) Review

Estimated Total **\$00.00**

All services and speeds not available in all areas. Totals are estimated and do not include all taxes and fees. NewWave will confirm availability, pricing and install date within 24 hours of online order submission. Social security number and customer credit check required. Service and equipment deposits may apply.

Shop You are shopping for products in zip code: 77480

1. Select Products

To view TV+Internet+Phone packages - click Featured Bundles

To view 1 or 2 service options - click Build Your Own

[CONTINUE](#) [Featured Bundles](#) [Build Your Own](#)

Here are the best deals that include all 3 services TV + INTERNET + PHONE

Use the Build Your Own tab to select just one type of service or combine 2 different services (example: TV+ Internet).



\$169⁹⁹

Ultimate Family 50

Ultimate Family 50 is the best value – it gives you almost “everything we’ve got”. You get Basic & Expanded Basic TV service plus ALL of the following:

- **Total TV package and HD:** includes these digital channels – the Family Plus Pak, Sports Pak, Encore and HBO. Over 45 music channels, access to PPV movies, and on-screen interactive guide.
- **High-Speed Internet (50 Mbps):** Our 50Mbps level of service. Surf, search and download large files at incredible speeds. Includes your advanced wireless modem.
- **Unlimited Phone:** Local and long distance calling to the U.S., Canada and Puerto Rico. Includes popular features like voice mail, caller ID, call waiting and 3-way calling.
- **DVR Service + 1 DVR:** Lets you record and pause live tv to watch later on your own schedule. Includes DVR Service (\$9.99) and your 1st DVR box. See below if you would like to add extra DVRs for additional rooms in your home.

Add extra DVR's to your order choose qty of additional DVR's

•

[VIEW CHANNEL LINEUP](#)

ADD to CART



\$139⁹⁹

Totally Wired 30

Totally Wired is a great bundle that's also a great value. You get Basic & Expanded Basic TV service plus ALL of the following:

- **TV:** includes the following digital options- the Family Plus *or* Sports Pak, Encore, and HD Channels. Over 45 music channels, access to PPV movies, and on-screen interactive guide.
- **High-Speed Internet (30Mbps):** Our 30Mbps level of service. Surf, search and download large files at incredible speeds. Includes your advanced wireless modem.
- **Unlimited Phone:** Local and long distance calling to the U.S., Canada and Puerto Rico. Includes popular features like voice mail, caller ID, call waiting and 3-way calling.
- **DVR Service + 1 DVR:** Lets you record and pause live tv to watch later on your own schedule. Includes DVR Service (\$9.99) and your 1st DVR box. See below if you would like to add extra DVRs for additional rooms in your home.

Add extra DVR's to your order choose qty of additional DVR's

•

[VIEW CHANNEL LINEUP](#)

ADD to CART



\$119⁹⁹

you save \$40 per month

Super Charged 15

There's something here for everyone in the family with Super Charged! You get Basic & Expanded Basic TV service plus ALL of the following:

- **TV:** Includes the following digital options- Encore movie channels and HD channels. Over 45 music channels, access to PPV movies, and an on-screen interactive guide
- **High-Speed Internet (15Mbps):** Our 15Mbps level of service. Surf, search and download large files at incredible speeds. Includes your advanced wireless modem.
- **Unlimited Phone:** Local and long distance calling to the U.S., Canada and Puerto Rico. Includes popular features like voice mail, caller ID, call waiting and 3-way calling.

[VIEW CHANNEL LINEUP](#)

ADD to CART



\$109⁹⁹

All Inclusive 15

There's something here for everyone in the family with All Inclusive 15! You get ALL of the following:

- **TV:** Basic & Expanded Basic Cable with an assortment of channels filled with news, sports movies and more!
- **High-Speed Internet (15Mbps):** Our 15Mbps level of service. Surf, search and download large files at incredible speeds. Includes your advanced wireless modem.
- **Unlimited Phone:** Local and long distance calling to the U.S., Canada and Puerto Rico. Includes popular features like voice mail, caller ID, call waiting and 3-way calling.

[VIEW CHANNEL LINEUP](#)

ADD to CART



\$99⁹⁹

Rewind Anytime 15

Rewind Anytime 15 is a great bundle that's also a great value. You get ALL of the following:

- **TV:** Basic & Expanded Basic Cable plus over 45 music channels, access to PPV movies, and on-screen interactive guide.
- **High-Speed Internet (15Mbps):** Our 15Mbps level of service. Surf, search and download large files at incredible speeds. Includes your advanced wireless modem.
- **DVR Service + 1 DVR:** Lets you record and pause live tv to watch later on your own schedule. Includes DVR Service (\$9.99) and your 1st DVR box. See below if you would like to add extra DVRs for additional rooms in your home.

Add extra DVR's to your order choose qty of additional DVR's

0 ▼

•

[VIEW CHANNEL LINEUP](#)

ADD to CART

\$89⁹⁹

Well Connected 15

If you want a bundle with great service at a value-conscious price, this is the one for you. You get the following:

- **TV:** Basic & Expanded Basic Cable with an assortment of channels filled with news, sports movies and more!
- **High-Speed Internet (15Mbps):** Our 15Mbps level of service. Surf, search and download large files at incredible speeds. Includes your advanced wireless modem.

[VIEW CHANNEL LINEUP](#)

ADD to CART



\$79⁹⁹

Plugged In 15

Plugged In 15 combines two of our most popular Internet and Phone services!

- **High-Speed Internet (15Mbps):** Our 15Mbps level of service. Surf, search and download large files at incredible speeds. Includes your advanced wireless modem.
- **Unlimited Phone:** Local and long distance calling to the U.S., Canada and Puerto Rico. Includes popular features like voice mail, caller ID, call waiting and 3-way calling.

ADD to CART



\$79⁹⁹

Tuned In

Tuned In combines two of our most popular TV and Phone services! You get the following:

- **TV:** Basic & Expanded Basic Cable with an assortment of channels filled with news, sports movies and more!
- **Unlimited Phone:** Local and long distance calling to the U.S., Canada and Puerto Rico. Includes popular features like voice mail, caller ID, call waiting and 3-way calling.

[VIEW CHANNEL LINEUP](#)

ADD to CART

Use this Build Your Own area to select just one type of service or combine 2 different services (example: TV+ Internet).

If you are looking for the best deals with all 3 services TV + INTERNET + PHONE then click the Featured Bundles tab.



\$54⁰⁰

\$7fee to add digital

TV (includes Expanded Basic)

Expanded Basic gives you the most popular channels and includes Basic service. If you only want Expanded Basic for TV then do not add any of the Digital options below.

CUSTOMIZE with Digital (optional Digital add-ons)

Select as many of the following digital options to ADD to your Expanded Basic Service



•

☐

DVR Service: Digital Video Recorder. Lets you record and pause live tv to watch later on your own schedule. Includes DVR Service (\$9.99) and your 1st DVR box. See below if you would like to add extra DVRs for additional rooms in your home.

\$16⁹⁹

Add extra DVR's to your order choose qty of additional DVR's ▼



•

☐

HD Movies, Music & More: Includes HD Net and HD Net Movies, Velocity (the best of car programming with diverse new original series and specials) and Palladia (HD channel featuring music programming from MTV, VH1 and CMT)

\$5⁹⁹

•

☐

Family Plus Pak: Over 100 popular variety channels including special interests, music, access to PPV Movies and an on screen interactive guide

\$10⁰⁰



•

☐

Sports Pak:

Regional action from Fox Sports, college sports from CBS and ESPN, plus outdoor recreation, health and fitness. We're also featuring NFL Network's Red Zone and MLB.

\$8⁰⁰



•

☐

Starz Super Pak: All channels of Starz and Encore. The most variety in Hollywood Hit Movies, Original Series, and themed programming.

\$10⁰⁰



•

☐

Showtime Unlimited Pak: All channels of both Showtime & The Movie Channel. Acclaimed original series, events and hit movies.

\$15⁰⁰



•

☐

HBO the WORKS: Includes all channels of both HBO and Cinemax. Get premiere movies, exclusive original series, events and much more.

\$25⁰⁰

• **starz**

☐

Starz: All channels of Starz. Hollywood Hit Movies, Original Series, and themed programming.

\$7⁰⁰



•

☐

HBO: All HBO channels - premiere movies to exclusive original series.

\$16⁰⁰



•

☐

Cinemax: All Cinemax channels - movies & exclusive original series.

\$9⁰⁰

[VIEW CHANNEL LINEUP](#)

ADD to CART



High Speed Internet

Choose your speed! Select **ONE** option below.

•

☐

Deluxe (3Mbps): Our 3Mbps service. Good speed at a great value, with excellent utility and reliability.

\$35⁹⁹

•

☐

Platinum (10Mbps): Our 10Mbps service - great if you send and receive photos, if you download short videos and files, if you do work at home.

\$45⁹⁹

- ☐

Ultimate (15Mbps): 15Mbps is the right speed if you download films and TV shows – your programs download in a flash. 15Mbps is also a good choice if you are gaming with your friends – most games work great at this level. On a more serious note, this speed is also great for web-conferencing and content sharing.

\$55⁹⁹

- ☐

WarpWave (30Mbps): Are you a serious gamer? Do you use lots of bandwidth? Is speed what you need? The NewWave 30Mbps level combines speed with capacity... you'll see the difference.

\$65⁹⁹

- ☐

WarpWave (50Mbps): Crazy fast, crazy big. 50Mbps is what you are looking for if you have a network of computers, if you are backing up files, if you need extra, extra muscle in your internet connection.

\$75⁹⁹

I want to: (*click other box to change selection*)

☒ Rent my modem(\$6/mo.) ☐ I will provide my own modem

ADD to CART



Phone

Digital Home Telephone is easy and affordable. You can keep your current number. Select **ONE** option below.

- ☐

Unlimited: Local and long distance calling to the U.S., Canada and Puerto Rico. Includes popular features like voice mail, caller ID, call waiting and 3-way calling.

\$34⁹⁹

ADD to CART

Wire Maintenance

Avoid unexpected repair expenses with our Wire Maintenance Plan. Covers the following problems which would otherwise incur charges for home visits:

- Inside Wiring
- Customer Education
- Hook-up problems
- Fine tuning of TV/VCR
- Modem line to computer and Ethernet card

- Bad Reception
- Animal destruction of coaxial cable
- Torn plugs on cable wires
- Loose Connection


ADD to CART

Shop You are shopping for products in zip code: 77480

2. Customer Information

Please complete the information below for the address where you want New Wave service.

[CONTINUE](#)[<Go Back](#)

First Name*
Last Name*
Street Address*
Street Address 2
City*
State* 
Zip*

Primary Phone* Mobile Phone Best Time to Call ☐ Morning ☐ Afternoon ☐ AnytimeIf you are ordering NW Phone Service, do you want to try to keep your EXISTING phone number? ☐Email

* required information

Shop You are shopping for products in zip code: 77480

3. Schedule Installation

Please select the best date and time for us to install.

We will do our best to accomodate your selection.

[CONTINUE<Go Back](#)

Select Best Install Date:

November 2014« < **Today** > »Best Time of Day **Mon Tue Wed Thu Fri Sat Sun**

1 2

☐ Morning ☐ Afternoon ☐ Anytime

Disabled

date :10.

[Are you interested in getting a FREE installation?](#) When our Customer Service department contacts you to finalize your order, ask them about enrolling in EASYPAY to get your installation fee waived.11 12 13 14 15 16
17 18 19 20 21 22 23

24 25 26 27 28 29 30

Shop You are shopping for products in zip code: 77480

4. Review and Submit

Please review your entire order and then submit.

We will contact you to finalize your selections.

[<Go Back](#)

1. Review your Product Selection ([edit](#))

2. Review your Information ([edit](#))

- **First Name:**
- **Last Name:**
- **Street Address:**
- **Street Address:**
- **City:**
- **State:**
- **Zip:**
- **Primary Phone:**
- **Alternate Phone:**
- **Best Time to Call:**
- **Keep your EXISTING phone number?:** No
- **Email:**

3. Review your Installation Schedule ([edit](#))

- **Best Install Date:**
- **Best Time of Day:**

SUBMIT

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Not all services available in all locations. Prices may vary.
Please confirm final pricing with your NewWave Customer Service Representative.

Exhibit 6

Pricing and Packages



Crystal-Clear TELEVISION

Expanded Basic Service _____ \$62.99

NewWave DIGITAL

Digital, HD or DVR set-top _____ \$7.00

DVR Service _____ \$9.99*

Additional DVR _____ \$12.99*

Family Plus Pak _____ \$10.00

*Requires \$7.00 DVR set-top for DVR viewing.

Starz Super Pak _____ \$10.00

A la carte

Starz Multi Screens _____ \$7.00

Encore Multi Screens _____ \$3.00

Showtime Unlimited Pak _____ \$15.00

HBO the Works _____ \$25.00

A la carte

HBO Multi Screens _____ \$16.00

Cinemax Multi Screens _____ \$9.00

HD _____ FREE



High-Speed INTERNET

Wave3 _____ 3 Mbps _____ \$35.99

Wave10 _____ 10 Mbps _____ \$45.99

Wave15 _____ 15 Mbps _____ \$55.99

Wave30 _____ 30 Mbps _____ \$65.99

Wave50 _____ 50 Mbps _____ \$75.99

Wireless Modem Rental _____ \$6.00

Wireless Modem Purchase _____ \$79.99



Home TELEPHONE

Unlimited _____ \$34.99

Includes unlimited regional and domestic calling to U.S. and Canada, local line, 3-way calling, caller ID, call forwarding, call waiting, and voicemail. Keep your current number!

*Not available in all areas. Some restrictions may apply. Taxes and applicable fees not included. Monthly modem rental fees apply if all three services are not bundled. Equipment fees not included in mentioned rates. Regular rates will apply after promotion period.



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PALACIOS | EL CAMPO | LOUISE | GANADO | EDNA TEXAS

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BASIC SERVICE		EXPANDED BASIC CONTINUED		FAMILY PLUS PAK		SHOWTIME UNLIMITED PAK		HD	HD CONTINUED
2	KYAZ, IND Azteca, Houston TX	53	truTV	118	OWN	350	Showtime	200	KTRK, ABC HD, Houston TX
3	KZLJ, IND, Houston TX	54	History	120	H2	351	Showtime Too	201	KHOU, CBS HD, Houston TX
4	KTXH, MyTV, Houston TX	55	Travel Channel	121	B10	352	Showtime Showcase	202	KRIV, FOX HD, Houston TX
5	KIAH, CW, Houston TX	56	HGTV	122	Cooking Channel	353	Showtime Extreme	203	KPRC, NBC HD, Houston TX
6	KTMD, Telemundo, Galveston TX	57	Food Network	123	Esquire	354	Showtime Next	204	KUHT, PBS HD, Houston TX
7	KUHT, PBS, Houston TX	58	Discovery	124	Uplifting Entertainment	355	Showtime Family	206	KIAH, CW HD, Houston TX
8	QVC	59	TLC	125	Fuse	356	Showtime Women	207	KTXH, MyTV HD, Houston TX
9	KRIV, FOX, Houston TX	60	Animal Planet	127	MTV 2	357	Showtime Beyond	211	ESPN HD
10	KXLN, Univision, Rosenberg TX	61	Nickelodeon	128	CMT Pure Country	358	The Movie Channel	212	ESPN2 HD
11	KHOU, CBS, Houston TX	62	Disney	129	VH1 Classic Rock	359	The Movie Channel Xtra	213	NBC Sports Network HD
12	KPRC, NBC, Houston TX	63	Disney Jr.*	130	VH1 Soul	360	FLIX	214	Golf HD
13	KTRK, ABC, Houston TX	64	Cartoon Network	131	MTV Hits	361	Showtime HD	216	Fox Sports 1 HD
14	HSN	65	ABC Family	132	MTV Jams	362	The Movie Channel HD	217	Outdoor Channel HD
15	KFTH, UniMas, Alvin TX	66	FX*	135	Lifetime Movie Network	HBO THE WORKS		222	TNT HD
16	KUBE, The Kube, Baytown TX	67	Hallmark	136	Lifetime Real Women	400	HBO	223	Velocity HD
17	KTBU, IND, Conroe TX	68	TV Land	138	BBC America	401	HBO 2	224	A&E HD
18	Local Access	69	Oxygen*	139	CL00	402	HBO Signature	225	History HD
19	KETH, TBN, Houston TX	70	National Geographic	140	G4	403	HBO Family	226	USA HD
20	KLTJ, Daystar, Galveston TX	71	EWTV	141	Halgren	404	HBO Comedy	227	Syfy HD
21	WGNA	72	ION*	142	DIY	405	HBO Zone	229	Lifetime HD
EXPANDED BASIC SERVICE		73	BET	143	Discovery Fit & Health	406	HBO Latino	230	QVC HD
23	ESPN	74	Outdoor Channel	144	RFD TV	420	HBO HD	231	TBS HD
24	ESPN2	77	Guide Channel*	145	Chiller	450	Cinemax	232	E! HD
25	Fox Sports 1	79	Investigation Discovery	146	GSN	451	More Max	233	Bravo HD
27	NFL Network	82	CSPAN*	147	RLTV	452	Action Max	234	FX HD
28	Golf Channel*	83	CSPAN2*	150	WE	453	Thriller Max	235	Comedy Central HD
30	Lifetime	84	Fox Business*	151	IFC	454	WMAX	236	Oxygen HD
31	NBC Sports Network*	85	FX Movie Channel*	170	Tr3s	455	@MAX	237	Hallmark HD
32	USA	86	GAC*	190	Fox Sports 2	456	5StarMax	238	Spike HD
33	TNT	88	Hallmark Movie Channel*	192	ESPNs	457	OuterMax	239	WGNA HD
34	TBS	92	Uplifting Entertainment*	193	ESPN Classic	460	Cinemax HD	240	The Weather Channel HD
35	American Movie Classics	93	INSP	197	ESPN	STARZ SUPER PAK		241	Discovery HD
36	TCN*	106	Disney XD	SPORTS PAK		300	Starz	244	CNBC HD
37	Syfy	107	Sprout	509	NFL Redzone	301	Starz Edge	245	Fox News HD
38	Bravo	108	Boomerang	510	ESPN Classic	302	Starz in Black	246	Fox Business HD
39	A&E	109	Nick Icons	511	ESPN	303	Starz Kids & Family	247	CNN HD
40	FX	110	Nickelodeon Too	512	Fox Sports 2	304	Starz Cinema	250	HGTV HD
41	Comedy Central	111	Teen Nick	513	ESPNs	305	Starz Comedy	251	Food Network HD
42	E!	112	Nick Jr.	514	The Sportsman Channel	310	Encore	252	TLC HD
43	Spike TV	113	The Hub	515	HRTV	311	Encore Black	253	Animal Planet HD
44	MTV	114	Science	DIGITAL MUSIC CHANNELS		312	Encore Action	254	National Geographic HD
45	VH1	116	Destination America	509	NFL Redzone	313	Encore Westerns	255	Travel Channel HD
46	CMT	117	American Heroes Channel	510	ESPN Classic	314	Encore Classic	257	Nickelodeon HD
47	The Weather Channel	117		511	ESPN	315	Encore Suspense	258	Disney HD
48	CNN			512	Fox Sports 2	316	Encore Family	259	Cartoon Network HD
49	CNN Headline News			513	ESPNs	317	Starz HD	260	MTV HD
50	Fox News Channel			514	The Sportsman Channel	318	Starz HD	261	VH1 HD
51	CNBC			515	HRTV	319	Starz HD	262	CMT HD
52	MSNBC								

* Must have television with OAM tuner or NewWave Communications first or next generation equipment to view channel.

02514
Subject to change.

Exhibit 7

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Internet	Internet Plus Compare the Competition Accessories Service in My Area Learn More	105 Mbps	Manage Users & Alerts Blast!® speeds included for only \$5 per month for 12 months Move Your Services HBO® and StreamPix® included Check Email Check Voicemail Customer Agreement Access to millions of WiFi hotspots nationwide	Manage My DVR TV Help Internet Help Voice Help Home Help	\$49.99/mo for the first 12 months	Support Forums Corporate Blog Press Room Careers Add To Cart Comcast Social Responsibility Pricing & Other Info. Privacy Statement
Comcast Business	Extreme 150 Learn More	150 Mbps	Access to millions of WiFi hotspots nationwide		\$114.95/mo	Add To Cart Pricing & Other Info.
Comcast Home Page	Performance w/ Blast Learn More	105 Mbps	Blast!® speeds included for \$5 per month for 12 months! Access to millions of WiFi hotspots nationwide		\$44.99/mo for the first 12 months	Add To Cart Pricing & Other Info.

PACKAGE	DOWNLOAD SPEEDS UP TO	EXTRAS	PRICE	
Performance Starter Hide Details	6 Mbps		\$29⁹⁹/mo for the first 12 months	Add To Cart Pricing & Other Info.
<p>Get download speeds up to 6 Mbps and upload speeds up to 1 Mbps.</p> <p>Reliably fast speeds everywhere</p> <p>Best for 1 device</p> <p>Share photos, download music</p> <p>Backed by Comcast Customer Guarantee™</p> <p>An XFINITY Internet Data Usage Plan may apply.</p>				
Performance Learn More	50 Mbps	Access to millions of WiFi hotspots nationwide	\$39⁹⁹/mo for the first 12 months	Add To Cart Pricing & Other Info.
Performance Starter Learn More	6 Mbps		\$49⁹⁵/mo	Add To Cart Pricing & Other Info.
Blast!® Learn More	105 Mbps	Access to millions of hotspots nationwide	\$78⁹⁹/mo	Add To Cart Pricing & Other Info.
Economy Plus Learn More	3 Mbps		\$39⁹⁹/mo	Add To Cart Pricing & Other Info.

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